

Attorney's Docket:
062891.0406

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Roger V. Beathard, et al.
Filing Date: May 25, 2000
Title: *SYSTEM AND METHOD FOR ROUTING CALLS
ACROSS CALL MANAGERS USING A ROUTE PLAN*

Honorable Assistant Commissioner
for Patents
Washington, D.C. 20231

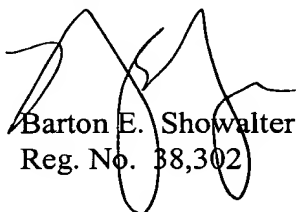
Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. § 1.56, 1.97, and 1.98, that the reference listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. A copy of this reference is enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. § 1.97(h), no representation is made that this reference qualifies as prior art or that this reference is material to the patentability of the present application.

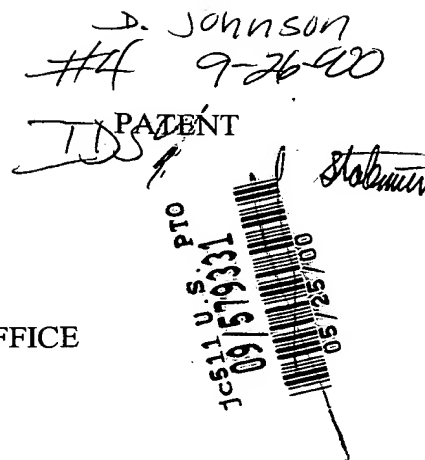
Respectfully submitted,

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Box Patent Application
Assistant Commissioner
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Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Application Transmittal, Patent Application, unsigned Declaration and Power of Attorney, Formal Drawings, Information Disclosure Statement, Form 1449 with IDS citation, check in the amounts of \$1,326.00 and acknowledgment post card are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on this 25th day of May, 2000, addressed to the Assistant Commissioner of Patents, Washington, D.C. 20231.

Willie Jiles
Willie Jiles

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